

1. Classes

1.1 You will be advised your class start time and term dates at point of enrolling. This information is also available on our website: <https://www.rugbyschool.co.uk/commercial/sports-centre/swimming-lessons> for each of our swim programmes.

1.2 Class sizes are determined by RSSC and in accordance with Swim England recommendations and reserve the right to merge classes.

1.3 We are unable to guarantee the same day, time or teacher for each of our lessons.

2. Payments

2.1 Payments must be paid in advance and in accordance to our terms and conditions of facility hire.

2.2 Parents & guardians will be advised of when enrolment opens with the payment deadline.

2.3 Swimmers enrolment is not guaranteed until payment has been received.

2.4 You have the option to join onto our junior membership, which includes enrolment to our junior swim programme, suitable for children aged 4 years or older. Please note this is a membership and not a direct debit subscription solely for swim lessons. Please consult our terms and conditions of membership.

3. Cancellation

3.1 For cancellations, late arrivals or no shows, please consult our terms and conditions of facility hire for further detail on this.

4. Assessments

4.1 Our swim teachers will carry out an assessment on the first lesson of the term to ensure swimmers are in the correct group.

4.2 Swimmers who are progressing well may be offered a place in the next available group.

4.2 Swimmers who are progressing slower or in deemed to be in an unsuitable group may be asked to attend a more suitable class.

4.3 Parents & guardians may request a separate assessment, which may be carried out outside of their usual lesson.

4.4 Parents & guardians may request a progress report for their child, please do so by contacting the swim lesson coordinator.

4. Swimmer Etiquette

4.1 Swimmers must present themselves on poolside no later than the start time of their lesson, this will enable the teacher to carry out lesson registration.

4.2 Swim teachers will take full responsibility of swimmers from registration up until collection by parent on poolside.

4.3 Parents must remain on site at all times unless otherwise advised.

4.4 Swimmers must wear appropriate swimwear for their lessons. If in doubt, please ask a team member.

4.5 Swimmers must shower prior to entering the pool and are encouraged to use the toilet prior to their lesson

4.6 All medical issues or concerns must be reported to the swim lesson coordinator. RSSC will advise if it is safe to continue lessons

4.6 Swimmers must follow all pool rules and instruction from their swim teacher and/or RSSC staff.

4.7 Parents & guardians are requested to;

i) Fully supervise their children at all times

ii) Remain on site at all times unless otherwise stated

iii) Ensure their child remains in the changing rooms once dressed in swimwear.

iiii) Refrain from taking photos during lessons

v) Not distract or communicate with the swim teachers during lessons. If you wish to speak to a swim teacher, please contact reception.

5. Awards

5.1 Our swim teachers fully assess each swimmer throughout the term. If your child has achieved the required standard for an award, you will be advised on the final week of the swim term.

5.2 There is an additional cost if you wish to purchase a badge and certificate.

5.3 If certificates are lost, damaged or need replacing then a charge will be incurred for replacements

5.4 Please note we hold records for all awards achieved and assessed within our swim school only.